

# **E Government Towards A Public Administration Approach**

**E Government Towards A Public Administration Approach - E-Government: Towards a Public Administration Approach** Stavros Zouridis and Marcel Thaens In public administration science and practice, the debate on e-government concentrates on service delivery, information and technology. This article argues that we need a broad public administration approach towards e-government thatBoth the locus of e-government (the parts of public administration that are being touched by it) and its focus (its approach towards governance) can be used to broaden the concept. But public administration extends far beyond that. Public administrators need a broader public administration system approach towards e-government that surpasses the technocratic emphasis, and blend seamlessly for the full benefits of e-government in all areas of public administration. These were some of the questions that were discussed earlier this month at an Expert Group Meeting (EGM) on the topic "E-Government Survey: Towards a more citizen-centric approach" held in New York, on 6th and 7th December 2010.